

# We help your international staff settle in

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## International House Copenhagen – Easing the relocation of EMA employees and their families

International House Copenhagen is the region's one-point entry service to all international citizens in Greater Copenhagen. The aim is ensuring EMA and employees the best possible start to a life with us, easing the transition phase and settling-in process. A wide range of public and private service providers collaborate here to supply end-to-end assistance in all steps; pre-arrival, reception and retention. Our mission is that a new life in Greater Copenhagen means a good life in a new home.

## Tailored options for EMA employees and their families

International House Copenhagen offers tailored end-to-end options. Our consultants engage companies and employees on optimal solutions, as early as prior to the relocation decision itself, maintaining contact and support as long as needed. These meetings may take place virtually, in our International House Facilities located central in Copenhagen or with a more personalized meeting in your premises or employee living quarters. We have also developed a free "Move to DK" app, guiding newcomers on their journey. It includes important 'to do' lists for each of three steps: Research, Preparation and Settling

## Pre and post arrival services

- Reception services upon arrival:
  - Support schemes and classes for registration, Danish tax system, banking information, insurance, housing A-Z, daycare and schooling options, international school fair, spouse employment program, etc.
- Information and trainings in topics such as Danish workforce and culture, social networks, culture and leisure guidance, civic participation, etc.
- Targeted information and counseling based on each newcomers' life situation.

## Examples: How International House Copenhagen helps international talents at the universities and companies today

International House Copenhagen provides customized services to international students at the universities through a so-called "to-go-service". This means that employees from International House Copenhagen visit the universities to help the international students on the spot. International House Copenhagen also provides tailored services for international employees and fast-track-service for VIP employees at e.g. Mærsk, Lundbeck and UN City. This service can also be provided to EMA.

### Examples of themes of customized information and counseling packages:

- Danish work place culture and the Danish Tax System
- Daily Banking & Insurance
- Housing from A-Z
- Daycare and schooling
- Family and leisure activities
- Volunteering and networking
- Services for spouses